



infinite wireless

Case Study: International Tile Company

Unbreakable Internet for Global Operations at an International Tile Company

Client

a leading international manufacturer and distributor of high-end tiles, kitchen, and bathroom products, with global showrooms, warehouses, and corporate offices across Europe, North America, and beyond.



Challenge

Company depends on seamless connectivity to support its retail showrooms, logistics operations, and corporate communications. However, the company faced:

- 🏠 Showroom Connectivity Issues - Traditional broadband outages disrupted POS systems, customer interactions, and digital showroom displays.
- 🚚 Warehouse & Logistics Challenges - Inventory tracking, shipping, and order fulfillment systems needed constant internet access to avoid costly delays.
- 🌐 Global IT Complexity - Managing multiple ISPs, SIM cards, and network contracts across different countries created logistical headaches and security risks for IT teams.

To maintain its high-end customer experience and operational efficiency, Company needed a global, fail-proof connectivity solution for its business-critical locations.

- 📈 99.999% Uptime
- 🚀 Seamless Transactions & Customer Experience
- 📦 Faster Order Fulfillment
- 💰 Lower IT Costs & Simplified Management

Solution

Infinite Wireless deployed a vSIM-powered Unbreakable Internet solution across Company's showrooms, warehouses, and corporate offices worldwide. The solution provided:

- ✅ Dual-carrier wireless connectivity - Using two independent 4G/5G connections for seamless failover.
- ✅ Automatic carrier switching - Connecting to 300+ carriers in 140+ countries, ensuring the strongest network at every location.
- ✅ Static IP availability - Supporting secure VPNs and corporate network compliance across global operations.
- ✅ Cloud-based monitoring & remote management - Giving IT teams centralized control over all locations' connectivity.

Results

📈 99.999% Uptime - No disruptions at showrooms, warehouses, or corporate offices.

- 🚀 Seamless Transactions & Customer Experience - POS systems and digital displays remained online at all times.
- 📦 Faster Order Fulfillment - Reliable warehouse connectivity ensured real-time inventory tracking and shipping efficiency.
- 💰 Lower IT Costs & Simplified Management - Eliminated multiple ISP contracts, roaming charges, and manual carrier switching.

By implementing Infinite Wireless' global vSIM solution, Company eliminated connectivity failures, streamlined global IT operations, and ensured always-on internet for its high-end retail showrooms and logistics network.



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